



Department of  
**Education**

## **Scheduled Change Window**

The Department of Education has a Scheduled Change Window where changes can be undertaken to the information technology infrastructure, online systems and services.

This Scheduled Change Window occurs each week between 19:00 Thursday evening until 04:00 the next morning local time. Whilst not all services are affected during the Scheduled Change Window, some online services and systems may not be available during these periods.

Questions relating to the Scheduled Change Window should be directed to the ICT Customer Service Centre by email to [customer.servicecentre@education.wa.edu.au](mailto:customer.servicecentre@education.wa.edu.au) or by telephone to 1800 012 828 or (08) 9264 5555.

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